

THE LEAN OPERATIONS CONSULTANT

Face-to-Face Course Led by World Class Practitioners



Dear Participant,

This programme is designed to develop your skills as a lean operations consultant. It provides a practical toolkit as well as opportunities to practice in an inspiring yet safe environment.

This course is one of 3 x 3-day modules leading towards the Diploma in Management Consultancy (DMC) and Certified Management Consultant (CMC).

Please call me on +44 20 8883 1423 to discuss your specific requirements.
Laura Robertson, Course Director

3 Day Course at the: Institute of Directors

116 Pall Mall, London SW1Y 5ED
(Near Charing X Station)

Course Timings (all days):

09.30 Start
17.00 Close

Lunch & Refreshments Included.

3-DAY PROGRAMME

Day 1. The Lean Operations Tool Box:

- Lean operations consultancy & client value
- Lean operations consulting model
- Systems thinking and customer value
- The lean toolbox – core tools & techniques
 - Planning the lean operations study
 - Identifying and eliminating waste
 - Value stream / process mapping
 - Optimising workplace ergonomics
 - Fool proofing business processes
 - Single minute exchange of die
 - Statistical process control
- Applying lean methods in practice

Day 2. Facilitation Skills:

- Building high performance teams
- Team selection and development
 - Theory of team building
 - Analytical tools for team building
 - Team troubleshooting
- Facilitation skills:
 - Practical team building exercises
 - Resolving conflict
 - Team based decision making
- Managing stress in consulting

Day 3. Lean Operations in Practice:

- Lean procurement
- The lean toolbox – advanced techniques
- Developing a lean value culture
- Taking learning back into the workplace

KEY BENEFITS

Comprehensive Delegate Pack:

- Complete set of course notes
- Electronic consultancy process templates
- Copies of interactive workshop records
- Access to our evolving knowledge base

Key Skills for Delivering Client Value:

- Research and analysis skills
- Innovation and problem solving skills
- Implementation & change mgt skills

Professional Qualifications (Optional):

- Certificate in Mgt Consulting Essentials
- Diploma in Management Consultancy
- Certified Management Consultant
- Professional in Value Management

Fully Approved Training Centre:

- Chartered Management Institute
- Institute of Business Consulting
- Institute of Value Management

Real Consultancy Case Studies & Examples:

- Corporate strategy
- Competitive strategy
- Outsourcing
- Strategic marketing
- Process re-engineering
- Asset investigations
- Service reviews
- Financial analysis
- Accommodation reviews
- Restructuring
- DIP / workflow
- Mobile working
- Major ICT projects
- Feasibility studies
- Lean services
- Start-ups
- Option appraisals
- Venture capital
- Joint ventures
- Social enterprises
- Project rescue
- Turnarounds

LEAD TUTOR



Mark Law
MSc CEng FIMechE
FCMC MCIM TVM

Mark is a seasoned strategy & general management consultant:

- London Business School
- Big 6 consultancy clients
- Private & public sector clients
- £550m+ in client value added
- £220m+ venture capital raised
- CEO / Board level experience
- Expert team facilitator
- Consults in numerous industries
- Pioneered new OD techniques
- Complex projects & programmes
- Consults, trains and facilitates

Mark started his career in oil field exploration with Schlumberger in the North Sea, Adriatic and Mediterranean. He is a Chartered Engineer, Chartered Marketer & Certified Value Practitioner.

Visit www.amskills.com for details or call for references.

SOME CLIENTS



"I would have no hesitation in recommending AMS for consultants wishing to enhance their skill sets.
Bev Webb, Head of Business Consulting, Ecclesiastical

Booking Form (or visit www.amskills.com):

Name _____

Date: [] 14-16 Mar 2012 [] 13-15 Jun 2012 [] 14-16 Nov 2012
[Tick]

Title _____ Phone _____

Email _____

THE LEAN OPERATIONS CONSULTANT

Organisation _____

Address _____

Postcode _____

Book by calling: +44 208 883 1423
or email laura@amskills.com

Course fee per delegate: £1,295 + VAT

Advanced Management Skills, 4 Onslow Gardens, London N10 3JU Tel +44 20 8883 1423

Visit our web site at www.amskills.com

Terms and Conditions: Courses are payable in advance. In the event of course places being cancelled or deferred, 50% of the fee is payable if less than 6 weeks notice given prior to start of course and full fee if within 4 weeks. Delegate substitutes accepted. Course content subject to improvement.